

# AGM of the APPG on Personal Banking & Fairer Financial Services

Tuesday, 6 February 2024  
Room P, Portcullis House  
In-person only.

## The Purpose Statement of the APPG on Personal Banking and Fairer Financial Services is:

“To identify aspects of personal banking and financial services where the service providers or regulators have not delivered, or are not delivering, excellence and appropriate consumer protection; to facilitate and encourage all stakeholders to work together to resolve past and present shortcomings, and to bring about positive changes.”



# Secretariat

- The Transparency Task Force, a Certified Social Enterprise, is happy to stand for election as the APPG's Secretariat
- TTF acts for the APPG on a pro bono basis



## Upcoming rule changes


New rules as of 31 March mean the APPG must have four officers

- Chair & Registered Contact,  
Bob Blackman, Conservative
- Vice Chairs  
Christine Jardine, Liberal Democrat  
Lord Davies of Brixton, Labour  
Martyn Day, Scottish National Party

Election of  
Officers

# The APPG's Workstreams, 1

## Existing Consumer Protection issues the APPG is working on:

- The Woodford scandal
  - The Philips Trust scandal
  - The APR Misrepresentation scandal
  - The APP Fraud scandal
  - The Blackmore Bond scandal
  - Pension Scams
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# The APPG's Workstreams, 2

## **The APPG's endeavours to help prevent new Consumer Protection issues arising:**

- The APPG's Report on the FCA
- Operation Optimise



Should the  
APPAG change  
its name?

**From**

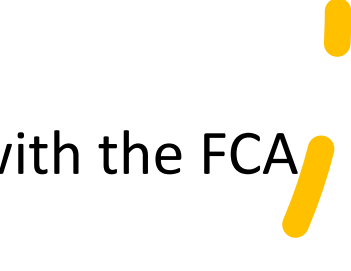
The APPAG for Personal Banking and Fairer  
Financial Services

**To**

The APPAG for Fairer Financial Services?



## Other matters

- There is no need for an Income and Expenditure statement as there has been no income or expenditure - TTF provides the secretariat pro bono
  - We intend to continue to run monthly Zoom meetings as there is so much going on in this space; attend if you can, not to worry if you can't
  - What can we do to engage with the FCA and the City Minister?
- 





Any other  
Business?

